**Guided Reading Business Admin Level 4 BTEC Unit 1 – Business Administration Systems**

<http://www.systemicleadershipinstitute.org/systemic-leadership/theories/basic-principles-of-systems-thinking-as-applied-to-management-and-leadership-2/>

<http://managementhelp.org/systems/index.htm>

<http://searchsoftwarequality.techtarget.com/definition/systems-development-life-cycle>

<http://www.referenceforbusiness.com/encyclopedia/Per-Pro/Policies-and-Policy-Making.html>